

Environmental Assessment

THE REPORT ON FINDINGS FROM THE RESEARCH ON LOCAL ENVIRONMENTAL ACTION PLAN



Municipality of Podujeva



...for my city!

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INTRODUCTION

With the aim of being more inclusive and to take into account the opinions of citizens regarding various environmental issues for the development of the Local Environmental Action Plans, during November 2011 it was conducted a field research with 10 selected municipalities concerning the development of the Local Environmental Action Plan (LEAP). The municipalities that expressed interest and have been selected to develop a LEAP are the following ones: Fushe Kosova, Mitrovica, Deçani, Hani i Elezit, Graçanica, Istogu, Obiliqi, Juniku, Podujeva and Partesh.

The findings from this research will be initially available to the working groups in the selected municipalities for LEAP development, in order to take into account the citizens' opinions from respective municipalities. The findings of the research will assist the members of the working groups to treat various topics during the LEAP development or enforce their arguments during the selection of different positioning in LEAP.

The field research was conducted by the non-government environmental organizations which act in the selected municipalities for LEAP development. During the field research the members of non-governmental organizations except interviewing the respondents based on the sample distribution, they have also informed them about the importance of LEAP and the possibility of their contribution regarding the LEAP development. Therefore, the implementation of the field research has resulted with direct information of more than 11.000 selected respondents (interviewed citizens) to participate in the research. The collected data in the field were further processed in the SPSS computer program, which program is specialized for producing results from the social quantitative results.

The findings of the research are presented in the chapters of the key findings and are divided for each municipality. The findings for each municipality are divided as follows: *perception of the current environmental status, the strategy of development and information and the developmental vision.*

METHODOLOGY

In order to implement this field research the Regional Environmental Centre-office in Kosovo (REC), has engaged environmental non-organizations which act in the selected municipalities for LEAP development. The role of the engaged municipalities has been to interview the respondents, to transmit the research data to the research coordinators and inform the interviewers briefly regarding LEAP.

Before the field research, REC-u organized one-day training for the researchers who have been selected by the respective non-governmental organizations for conducting the field research. In this training there was explained the content of the questionnaire; the way of questionnaire' administration; the way of conducting the interview; the distribution of the sample and the importance of its exact observance; confidentiality and the code of ethics during the interview.

The research was conducted in ten selected municipalities for LEAP development. The number of respondents for municipalities was selected based on the census which was carried out during spring 2011 (see the table below regarding the division of the number of respondents per municipalities). Further on, the sample of the respondents was divided based on the gender and age. The division between the genders was done based on the data of the last census, whereas the division of age groups was done taking into account the number of population which corresponds with the respective age and their social, economic and political status currently and in the near future. The division of the number of the respondents between the gender and age groups is presented in the following table.

Municipality	Gender	Male 51%					Female 49%					
	gr. age no. of respod.	>18 10%	18-25 20%	25-50 43%	50-65 20%	65+ 7%	>18 10%	18-25 20%	25-50 43%	50-65 20%	65+ 7%	
1 Deçan	500	26	51	110	51	17	25	49	106	49	16	
2 Fushe Kosova	2000	102	204	442	204	68	98	196	425	196	65	
	Fushe Kosova (ALB.-85%)	1700	87	173	376	173	58	83	167	361	167	55
	Fushe Kosova (Min.-15%)	300	15	31	66	31	10	15	29	64	29	10
3 Graçanica	500	26	51	110	51	17	25	49	106	49	16	
	Graçanica (Serb.-90%)	450	23	46	99	46	15	22	44	96	44	15
	Graçanica (Min.-10%)	50	3	5	11	5	2	2	5	11	5	2
4 Hani i Elezit	500	26	51	110	51	17	25	49	106	49	16	
5 Istog	500	26	51	110	51	17	25	49	106	49	16	
	Istog (ALB.-95%)	475	24	48	105	48	16	23	47	101	47	16
	Istog (Min.-5%)	25	1	3	6	3	1	1	2	5	2	1
6 Junik	500	26	51	110	51	17	25	49	106	49	16	
7 Mitrovica	3500	179	357	773	357	119	172	343	743	343	114	
	Mitrovica (ALB.-80%)	2800	143	286	619	286	95	137	274	594	274	91
	Mitrovica (Min.-20%)	700	36	71	155	71	24	34	69	149	69	23
8 Obiliq	500	26	51	110	51	17	25	49	106	49	16	
	Obiliq (ALB.-90%)	450	23	46	99	46	15	22	44	96	44	15
	Obiliq (Min.-10%)	50	3	5	11	5	2	2	5	11	5	2
9 Partesh	500	26	51	110	51	17	25	49	106	49	16	
10 Podujeva	2000	102	204	442	204	68	98	196	425	196	65	
	Podujeva (ALB.-95%)	1900	97	194	420	194	65	93	186	403	186	62
	Podujeva (Min - 5%)	100	5	10	22	10	3	5	10	21	10	3
No of respondents		11000	561	1122	2431	1122	374	539	1078	2335	1078	359

The respondents and the interviewed citizens were selected with the random method i.e for any starting point every third person was called for interview or every second house was knocked for interview. The respondents had the possibility to provide (or not) their data to be informed about LEAP development in their municipality. These data have also served to control the quality of the field research. A considerable number of the respondents, who provided their data, have been contacted to verify the validity of the field research – by sample distribution and by this quality control it has been achieved the validity of the research

After the data collection in the field, the questionnaires were administered in the so-called SPSS computer program and there have been generated data and graphics for the respondents' responses.

NOTE:

The graphics and the tables are with ordinal numbers (1.2.), (1.3.), (1.4.), (2.3.), (2.9.) and (3.1.)¹ in total they give a higher percentage than 100%. This is due to the data fusion from more than a table or a graphic in one single table or graphic. In this way it was enabled to get precisely the priority of various issues for the respective questions. This means that regarding the question (1.2) instead of presenting five different tables and graphics they are presented with a single table and graphic –which enables easier reading of the findings by the report readers.

¹ 1.2. Five key problems in the environmental field in your municipality; 1.3. three key environmental polluters in the territory of your municipality ; 1.4. Two institutions that deal mostly with the problem solutions in the environmental field; 2.3. What should be the target of future development in your municipality? 2.9. Where do you get information concerning the environmental status in your municipality; 3. 1. Circle 3 problems which most negatively influence the quality of life in your neighbourhood

Podujeva

Distribution of samples in Podujeva municipality

Municipality	Gender	Male (51%)					Female (49%)				
		Age >18	18-25	25-50	50-65	65+	Age >18	18-25	25-50	50-65	65+
	# of resp.	10%	20%	43%	20%	7%	10%	20%	43%	20%	7%
Podujeva	2000	102	204	442	204	68	98	196	425	196	65
Podujeva (ALB - 95%)	1900	97	194	420	194	65	93	186	403	186	62
Podujeva (MIN - 5%)	100	5	10	22	10	3	5	10	21	10	3

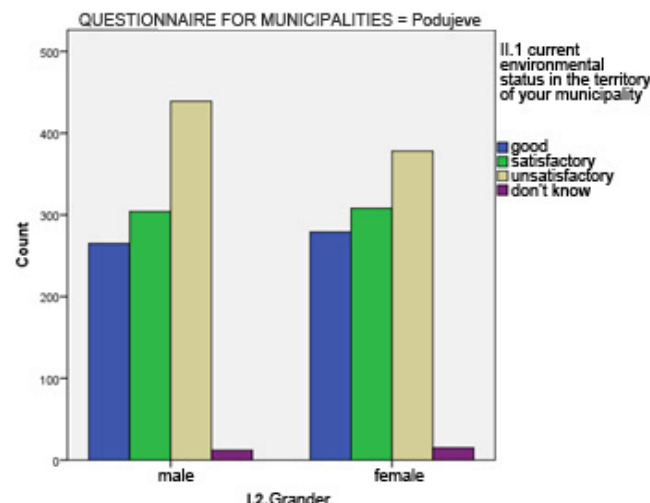
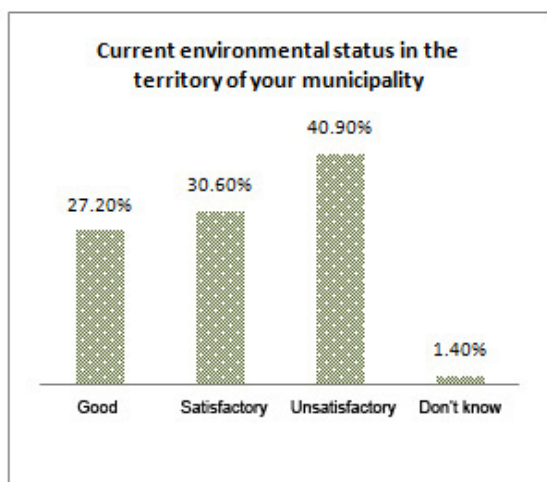
Regarding the implementation of this research in the urban area of Podujeva there have been interviewed 2.000 respondents where 95 % of them were Albanians and 5 % minorities. This distribution of the sample was further divided according to gender aspect: 51 % male and 49 % female, equal division according to the data of census carried out during spring 2011. The division of the sample continued further according to the age for both males and females: 10 % of the respondents constituted the age group under 18 years old; 20 % from the age group 18 to 25 years; 43 % from the age group 25 to 50 years; 20 % from the age group 50 to 65 years; and 7 % from the age group above 65 years. This age group division was based on the number of the respondents which constitute this age group and their reflection regarding the social, political and economical life, and the influence and the reflection that they might have in the near future.

1. PERCEPTION FOR THE CURRENT ENVIRONMENTAL STATUS

1.1. Current environmental status in the territory of your municipality

		Good	Satisfactory	Unsatisfactory	Don't know
Gender	Male	265	304	439	12
		26.0%	29.8%	43.0%	1.2%
	Female	279	308	378	15
		28.5%	31.4%	38.6%	1.5%
Total		544	612	817	27
		27.2%	30.6%	40.9%	1.4%

In the question how do you evaluate the current environmental status in the territory of your municipality, the majority of the respondents from Podujeva responded that: the status in the territory of their municipality is unsatisfactory with the total of 40.9%, satisfactory 30.6%, and good with 27.2%. This response does not differ a lot when it is compared between both genders. For more see the illustration in the following graphics.



1.2. Five key problems in the environmental field of your municipality

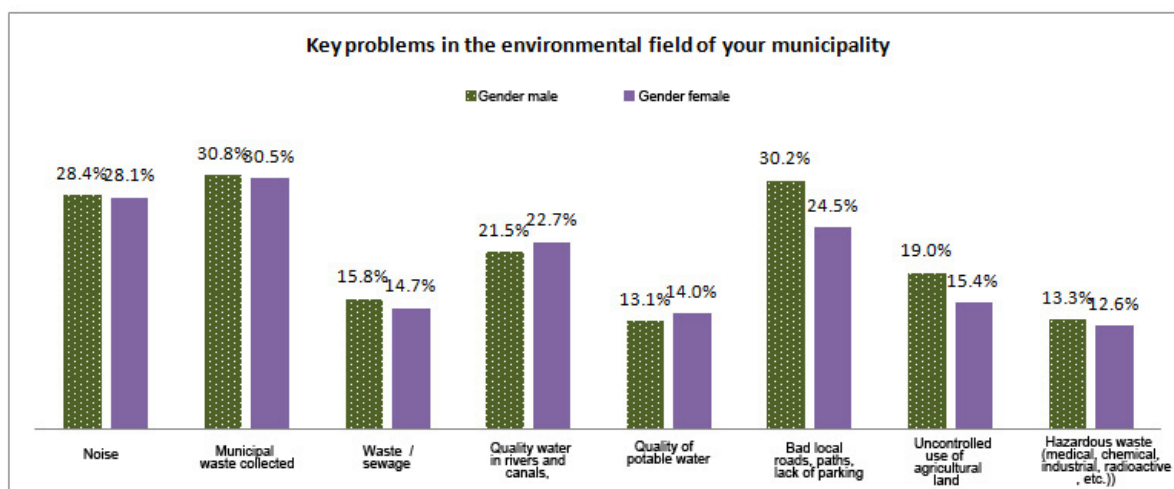
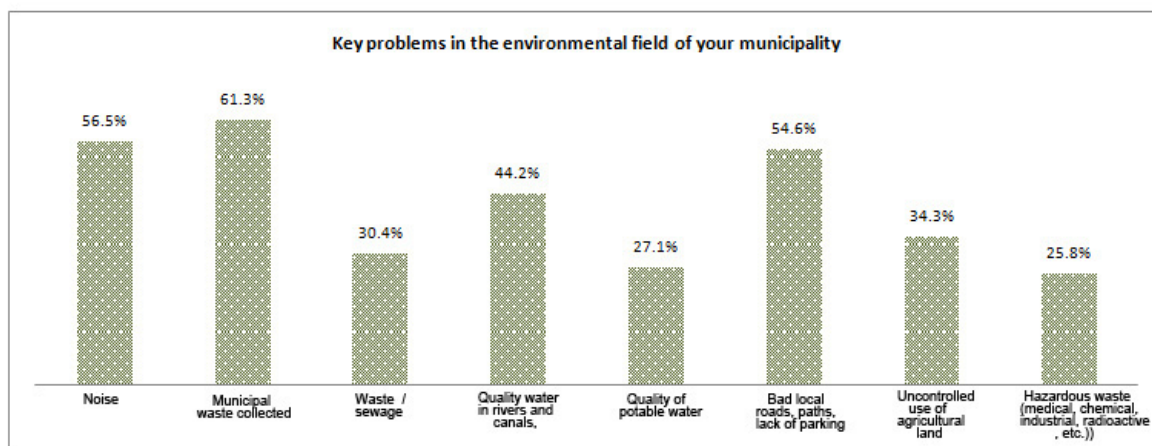
		Noise	Municipal waste collected	Waste / sewage	Quality water in rivers and canals	Quality of potable water	Bad local roads, paths, lack of parking	Uncontrolled use of agricultural land	Hazardous waste (medical, chemical, industrial, radioactive, etc.)
Gender	Male	568 28.4%	616 30.8%	315 15.8%	430 21.5%	262 13.1%	603 30.2%	379 19.0%	265 13.3%
	Female	562 28.1%	610 30.5%	293 14.7%	454 22.7%	280 14.0%	489 24.5%	307 15.4%	251 12.6%
Total		1130 56.5%	1226 61.3%	608 30.4%	884 44.2%	542 27.1%	1092 54.6%	686 34.3%	516 25.8%

As the key environmental problems, the citizens of Podujeva have listed¹:

- Municipal waste management**, as the key problem;
- Noise**, as the second more important problem;
- Bad local roads, paths, lack of parking**, as the third more important problem;
- Quality Water in rivers and canals**, as the fourth important problem and
- Uncontrolled use of agricultural land**, are listed as the fifth important problem.

Also in this case the listing of the environmental problems does not change regarding gender perception and for more information see the illustration of the graphics below.

¹ **NOTE** The graphics and the tables are with ordinal numbers (1.2.), (1.3.), (1.4.), (2.3.), (2.9.) and (3.1.) .¹ In total they give a higher percentage than 100%. This is due to the data fusion from more than a table or a graphic in one single table or graphic. In this way it was enabled to get precisely the priority of various issues for the respective questions. This means that regarding the question (1.2) instead of presenting five different tables and graphics they are presented with a single table and graphic –which enables easier reading of the findings by the report readers.

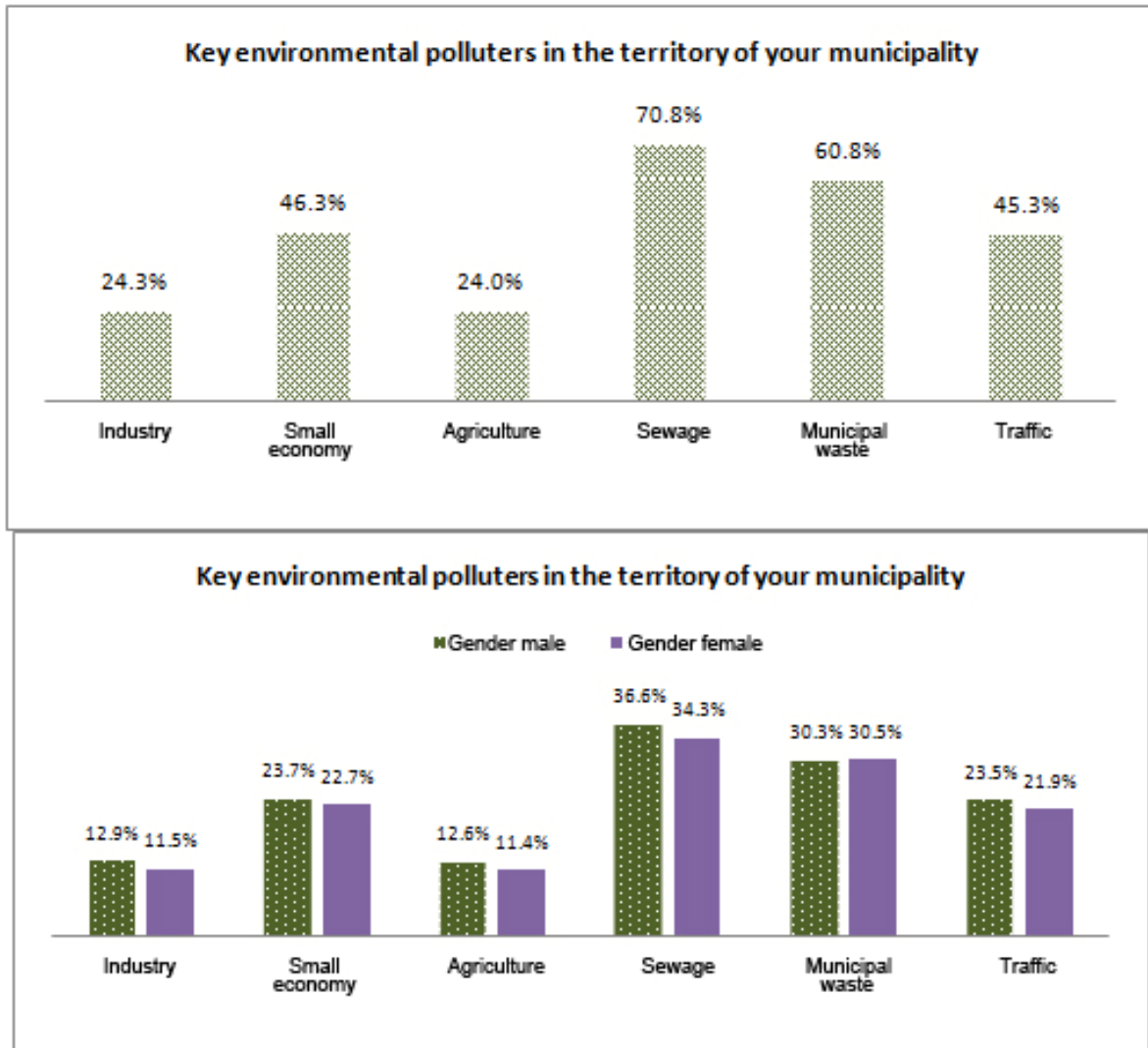


As other environmental problems the respondents from Podujeva have emphasized these ones, too: the non-engagements of the adequate persons in environment protection, non-maintenance of the suburb neighbourhoods, the lack of containers, the mismanagement of the rain waters, the lack of information centre for environment, the lack of sidewalks, the lack of recreational sport areas, the lack of national parks, the pollution of Llap river, the lack of public toilets, pollution by the citizens themselves, the parking of the vehicles in the sidewalks and the noise of generators.

1.3. Three key environmental polluters in the territory of your municipality

		Industry	Small economy	Agriculture	Sewage	Municipal waste	Traffic
Gender	Male	257 12.9%	473 23.7%	252 12.6%	731 36.6%	605 30.3%	469 23.5%
	Female	229 11.5%	453 22.7%	227 11.4%	685 34.3%	610 30.5%	437 21.9%
Total		486 24.3%	926 46.3%	479 24.0%	1416 70.8%	1215 60.8%	906 45.3%

As the key environmental polluters in Podujeva municipality, the respondents have presented the following ones: **sewage, municipal waste, small economy and traffic**. This division also does not change a lot regarding the gender perception. For more information see the graphical presentation.

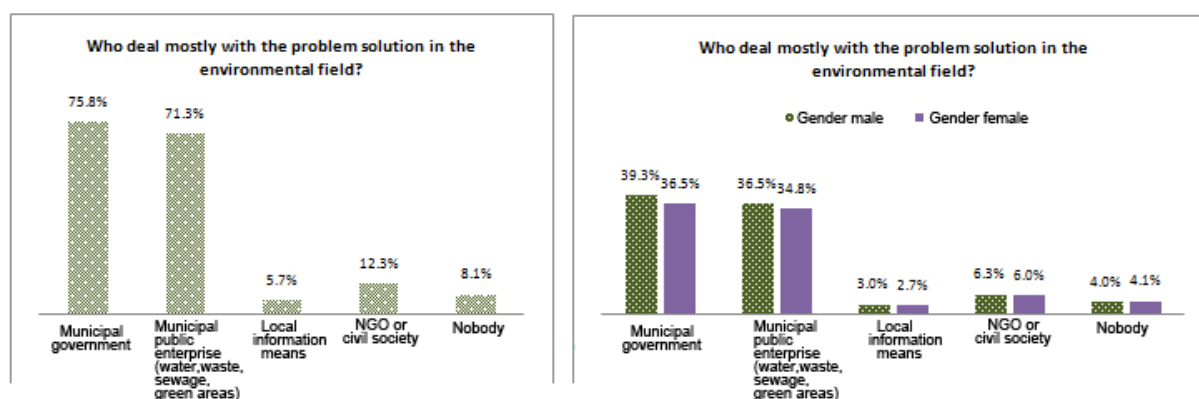


As other environmental polluters the citizens of Podujeva have listed: the human activities, burning of garbage, smoking in the closed areas, generators, pollutions from the factories, throwing of the garbage in the river, the remaining of the metals and other remaining all over the place, waste mismanagement, the lack of baskets and containers and also the dead animals in the parks.

1.4. Two institutions which deal mostly with the problem solution in the environmental field

		Municipal government	Municipal public enterprise (water, waste, sewage, green areas)	Local information means	NGO or civil society	Nobody
Gender	Male	786 39.3%	729 36.5%	59 3.0%	126 6.3%	79 4.0%
	Female	730 36.5%	696 34.8%	54 2.7%	120 6.0%	82 4.1%
Total		1516 75.8%	1425 71.3%	113 5.7%	246 12.3%	161 8.1%

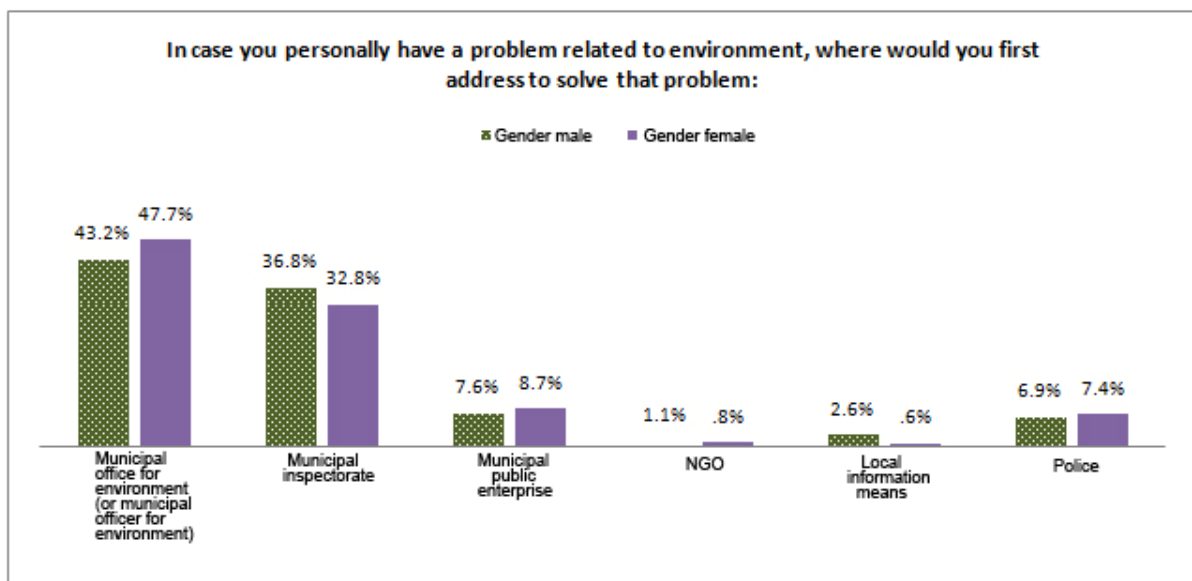
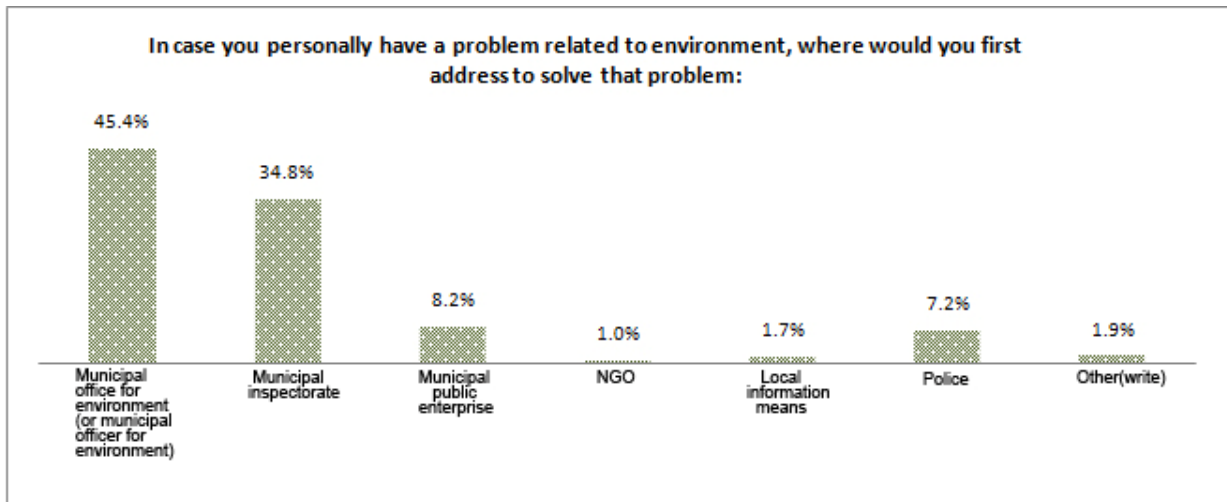
The respondents from *Podujeva* mostly rely on **municipal government** for problem solution in the environmental field, whereas as a second alternative they select the **municipal public enterprises**. For more information see the graphical illustration.



1.5. In case you personally have a problem related to environment, where would you first address to solve that problem:

		Municipal office for environment (or municipal officer for environment)	Municipal inspectorate	Municipal public enterprise	NGO	Local information means	Police	Other(write)
Gender	Male	441 43.2%	375 36.8%	78 7.6%	11 1.1%	27 2.6%	70 6.9%	18 1.8%
	Female	467 47.7%	321 32.8%	85 8.7%	8 0.8%	6 0.6%	73 7.4%	20 2.0%
Total		908 45.4%	696 34.8%	163 8.2%	19 1.0%	33 1.7%	143 7.2%	38 1.9%

For individual environmental problems citizens of Podujeva will initially be directed at the municipal **office for environment** and then at the **municipal inspectorate**. See the following graphical illustration.



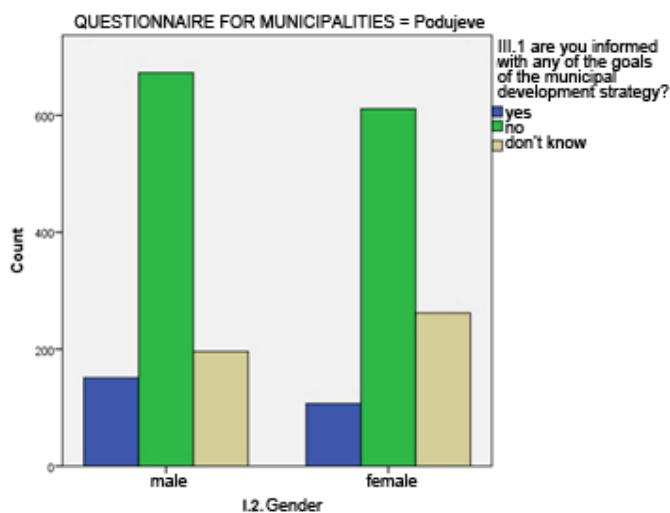
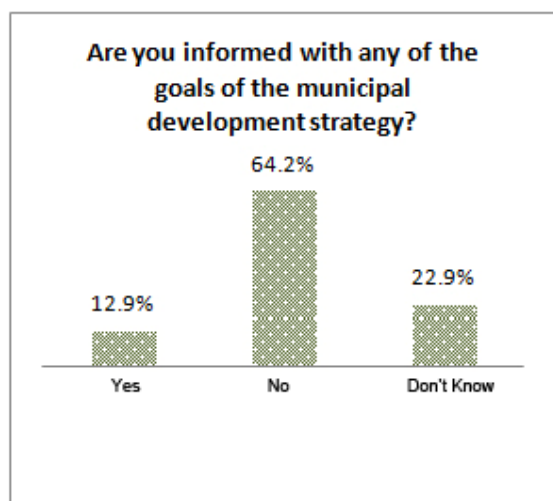
Some of the respondents have answered that they do not have a place where they could address their environmental problems, but some of them think that by a personal engagement and in cooperation with the other citizens they could reach the addressing of the environmental problems.

2. STRATEGY OF DEVELOPMENT AND INFORMATION

2.1. Are you informed with any of the goals of the municipal development strategy?

		Yes	No	Don't know
Gender	Male	151	673	196
		14.8%	66.0%	19.2%
	Female	107	611	262
		10.9%	62.3%	26.7%
Total		258	1284	458
		12.9%	64.2%	22.9%

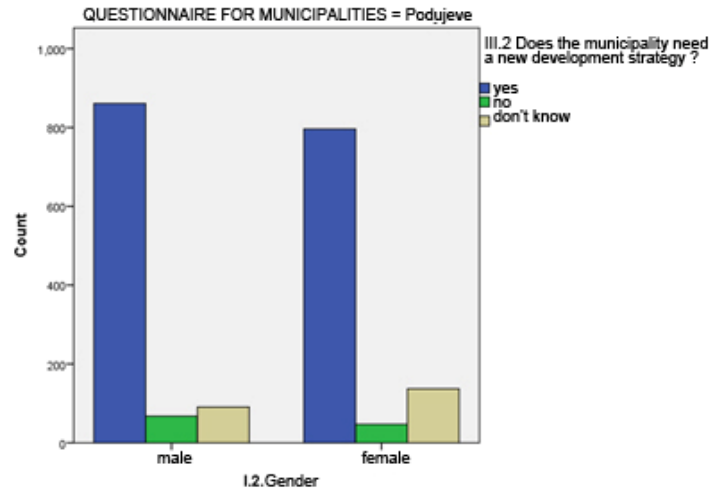
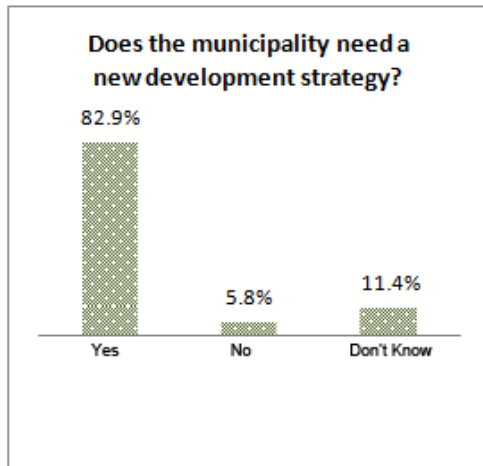
The majority of the interviewed citizens of *Podujeva* stated that they are not informed about the goal of the municipal development strategy with 64.2%; or that they are not aware that there exists such strategy with 22.9%; while only 12.9% express that they are aware of the goals of the municipal development strategy. For illustration see the following graphics.



2.2. Does the municipality need a new development strategy?

		Yes	No	Don't know
Gender	Male	861	68	91
		84.4%	6.7%	8.9%
	Female	796	47	137
		81.2%	4.8%	14.0%
Total		1657	115	228
		82.9%	5.8%	11.4%

Regarding the question if the municipality of *Podujeva* need a new development strategy, the majority of the interviewed citizens express that it needs with 82.9%, does not need with 5.8%, and they do not know if something like this exist with 11.4%. Concerning this question, both females and males have almost the same opinion. For more information see the illustration below.



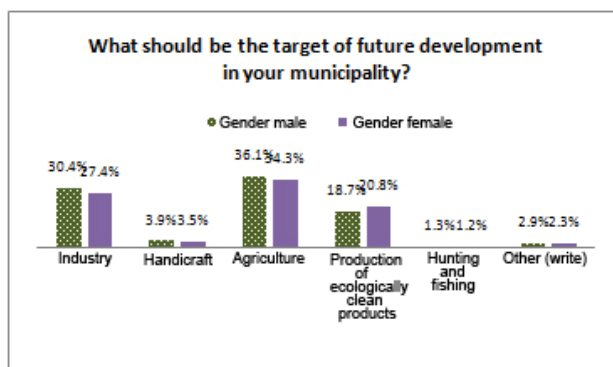
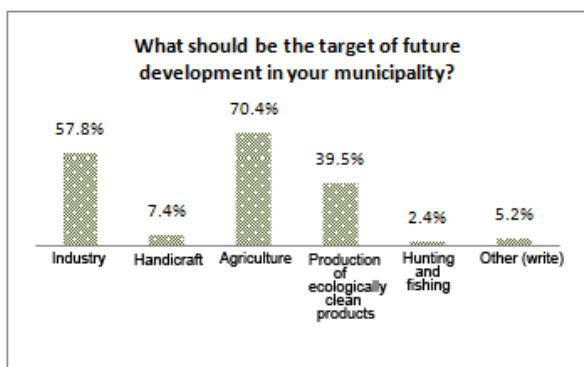
2.3. What should be the target of future development in your municipality?

		Industry	Handicraft	Agriculture	Production of ecologically clean products	Hunting and fishing	Other (write)
Gender	Male	607	77	722	374	25	57
		30.4%	3.9%	36.1%	18.7%	1.3%	2.9%
Gender	Female	548	70	685	415	23	46
		27.4%	3.5%	34.3%	20.8%	1.2%	2.3%
Total		1155	147	1407	789	48	103
		57.8%	7.4%	70.4%	39.5%	2.4%	5.2%

As a target for future development of *Podujeva*, the interviewed citizens list the following ones:

- i) Agriculture,**
- i) Industry,**
- ii) Production of ecologically clean products,** and others.

See the graphical illustration for the given importance by the interviewers for the main fields of their municipal development in the future.

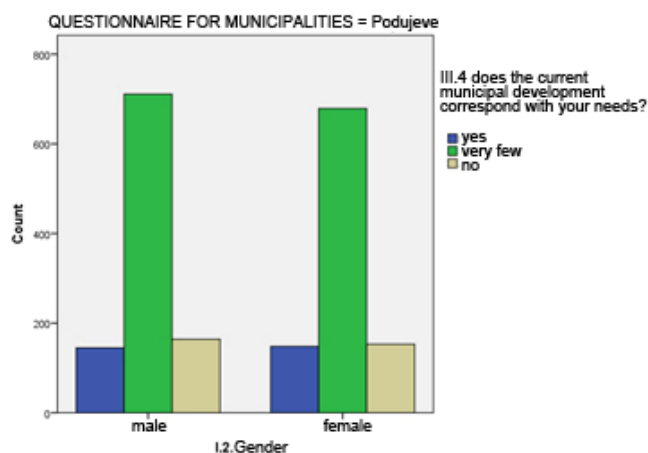
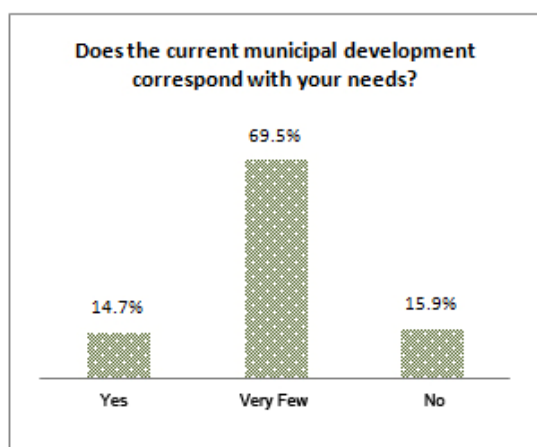


As another target of the future development of citizens of Podujeva municipality, the respondents have listed: professional and relevant education for the market, support of stock-breeding, better management of public finances, support of women in employment, orchards and mountain.

2.4. Does the current municipal development correspond with your needs?

		Yes	Very few	No
Gender	Male	145 14.2%	711 69.7%	164 16.1%
	Female	148 15.1%	679 69.3%	153 15.6%
Total		293 14.7%	1390 69.5%	317 15.9%

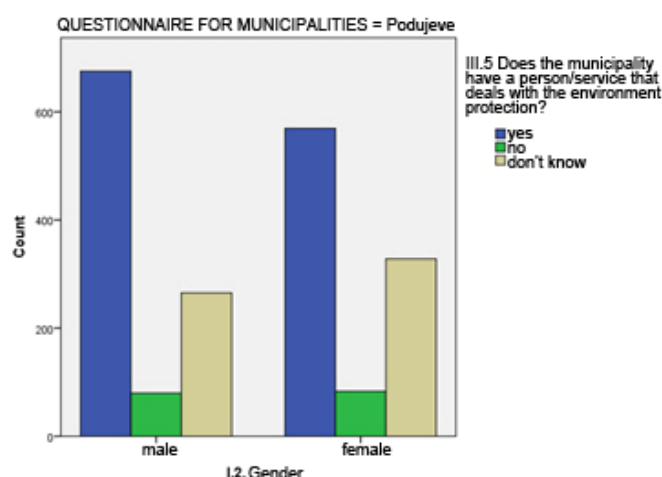
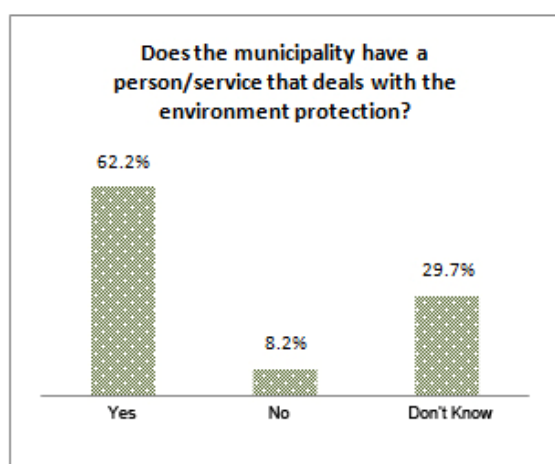
The majority of the interviewed citizens express that the current development of *Podujeva* does not correspond to the citizens needs: 69.5% of them express that the current municipal development corresponds very little to their needs, 15.9% doesn't correspond with their needs, while 14.7% think that the municipal development correspond with the citizens' needs. See the following graphical presentation for visual illustration.



2.5. Does the municipality have a person/service that deals with the environment protection?

		Yes	No	Don't know
Gender	Male	675	80	265
		66.2%	7.8%	26.0%
	Female	569	83	328
		58.1%	8.5%	33.5%
Total		1244	163	593
		62.2%	8.2%	29.7%

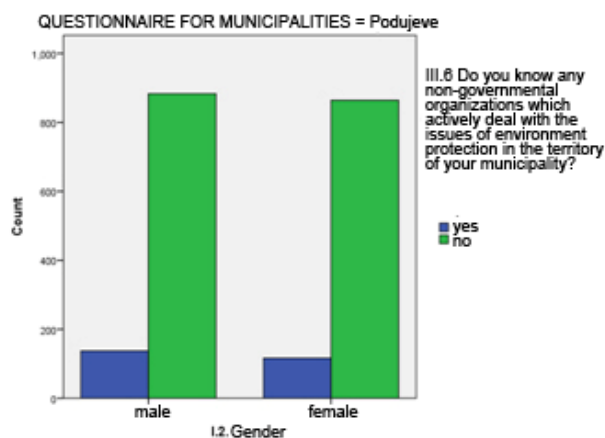
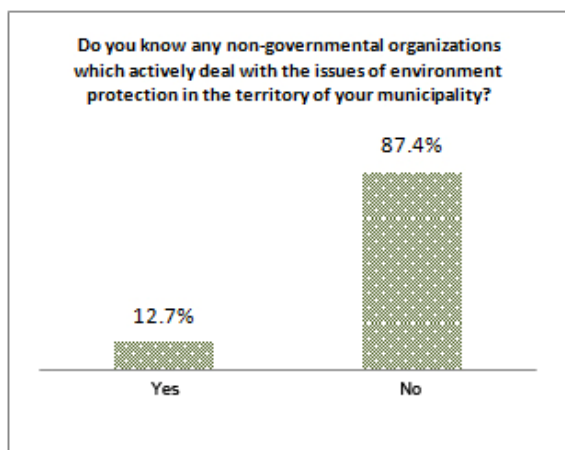
A considerable number of citizens are aware that the *Podujeva* municipality has the person or the service that deals with environment protection. A percentage of 62.2% express that the municipality has the person or the service for environment protection, 8.2% express that the municipality does not have such service, whereas 29.7% do not know if the municipality provides this service or not. See the following graphics for visual illustration.



2.6. Do you know any non-governmental organizations which actively deal with the issues of environment protection in the territory of your municipality?

		Yes	No
Gender	Male	137	883
		13.4%	86.6%
	Female	116	864
		11.8%	88.2%
Total		253	1747
		12.7%	87.4%

The majority of the interviewed citizens of *Podujeva* are not aware about the existence or the activity of civil society organizations that deal with the issues of environment protection. A percentage of 87.4% of the interviewers responded that they do not know if there are such organizations in the territory of their municipality.



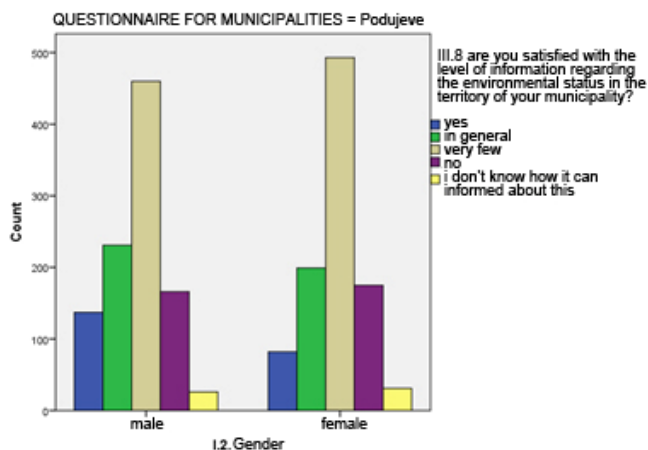
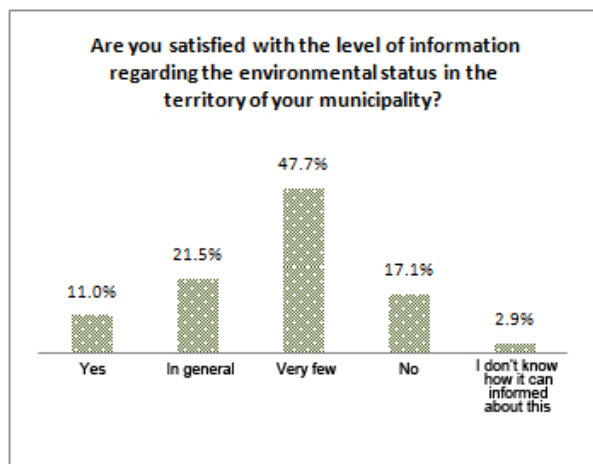
2.7. The names of the organizations which the respondents know in their municipality:

AKEA, Pastrimi, ARTX, Eko Vizioni, Forumi Rinor, Instituti për Kërkime Rinore, Manchester, NGO Qëndrimi, Toifor.

2.8. Are you satisfied with the level of information regarding the environmental status in the territory of your municipality?

		Yes	In general	Very few	No	I don't know how it can be informed about this
Gender	Male	137 13.4%	231 22.6%	460 45.1%	166 16.3%	26 2.5%
	Female	82 8.4%	199 20.3%	493 50.3%	175 17.9%	31 3.2%
Total		219 11.0%	430 21.5%	953 47.7%	341 17.1%	57 2.9%

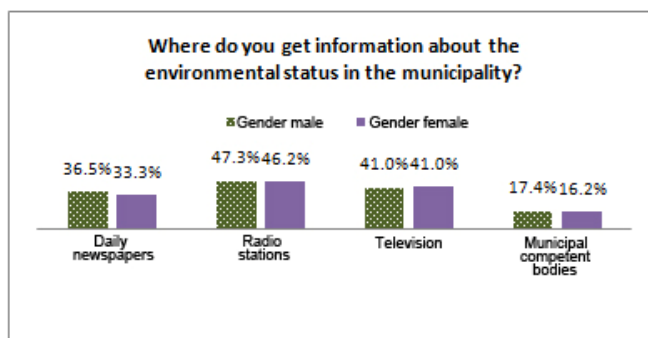
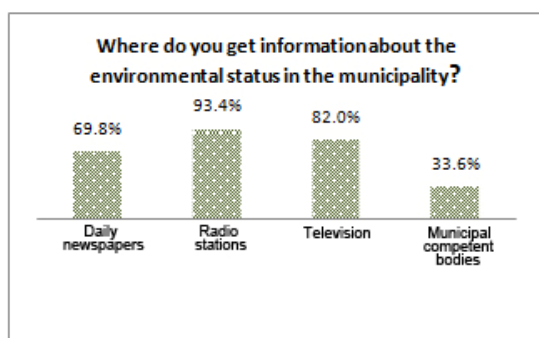
From the research' findings the interviewed citizens of *Podujeva* in general are not satisfied with the level of information about the environmental status of their municipality. For this 17.1 of them responded that they are not satisfied at all with the level of information, 47.7% very little satisfied, 21.5% in general satisfied, while only 11.0% expressed that they are satisfied with the level of information. For more see the following graphical illustration.



2.9. Where do you get information about the environmental status in the municipality?

		Daily newspapers	Radio stations	Television	Municipal competent bodies
Gender	Male	729 36.5%	945 47.3%	820 41.0%	347 17.4%
	Female	666 33.3%	923 46.2%	819 41.0%	324 16.2%
Total		1395 69.8%	1868 93.4%	1639 82.0%	671 33.6%

Regarding the informational media about the environmental status, the citizens of *Podujeva*, have selected **radio stations** as a **primary medium**, **television** as a **secondary medium**, **daily newspapers** as a tertiary **medium**. For visual illustration see the following graphics.

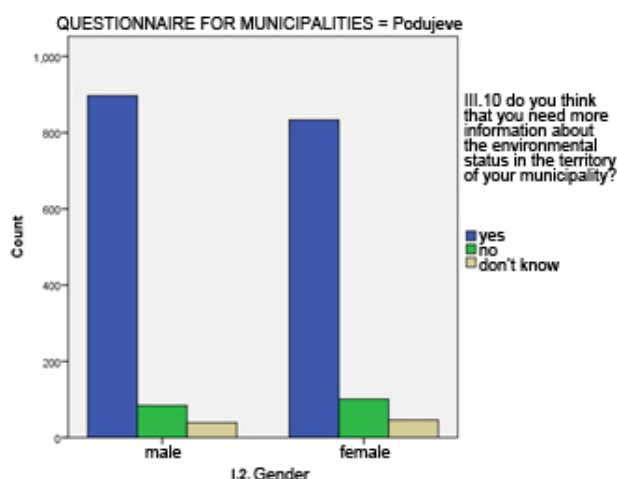
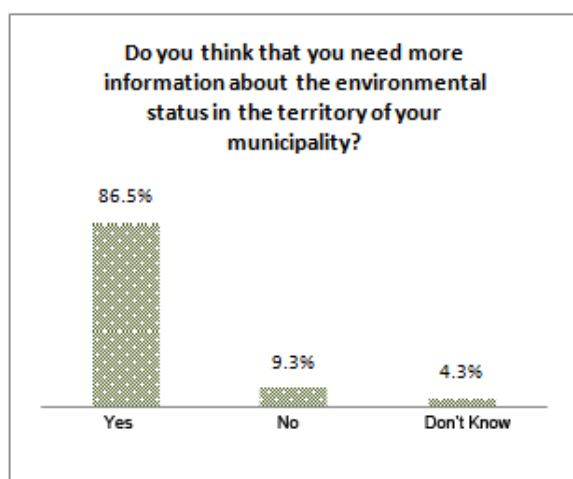


As other medium of informing citizens of Podujeva prefer: billboards, conversation with citizens, teahouses, personal observation, internet, NGOs and magazines.

2.10. Do you think that you need more information about the environmental status in the territory of your municipality?

		Yes	No	Don't know
Gender	Male	897 87.9%	84 8.2%	39 3.8%
	Female	833 85.0%	101 10.3%	46 4.7%
Total		1730 86.5%	185 9.3%	85 4.3%

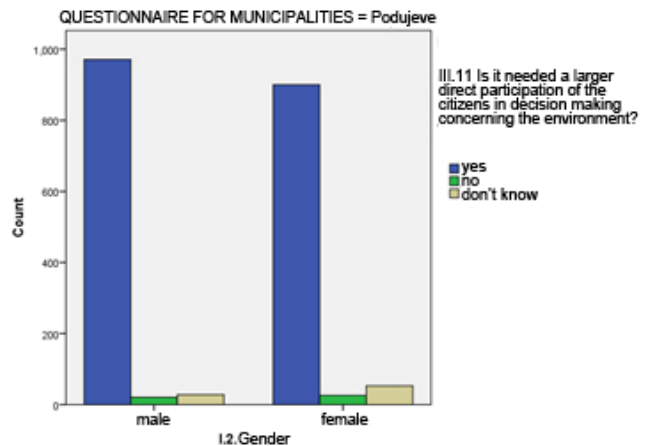
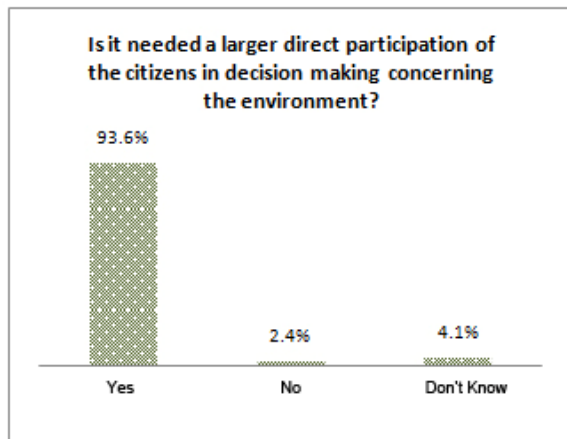
In the question if you need more information about the environmental status in the territory of your municipality the majority of the interviewed citizens of *Podujeva* with 86.5% responded that they need more information regarding the environmental status in their municipality. This response does not differ a lot between the male and female respondents. For more see the following graphical illustrations.



2.11. Is it needed a larger direct participation of the citizens in decision making concerning the environment?

		Yes	No	Don't know
Gender	Male	971 95.2%	21 2.1%	28 2.7%
	Female	900 91.9%	26 2.7%	53 5.4%
Total		1871 93.6%	47 2.4%	81 4.1%

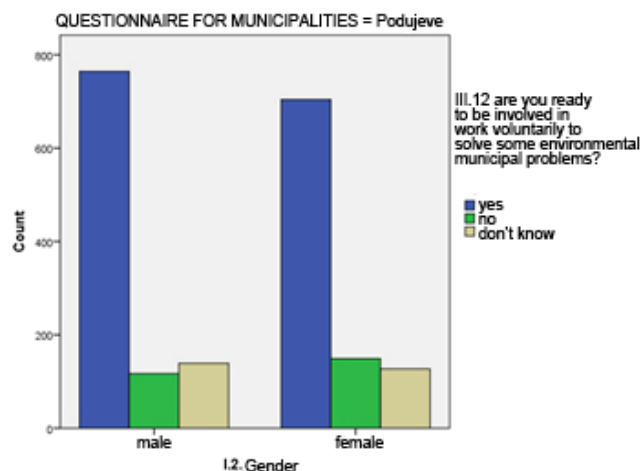
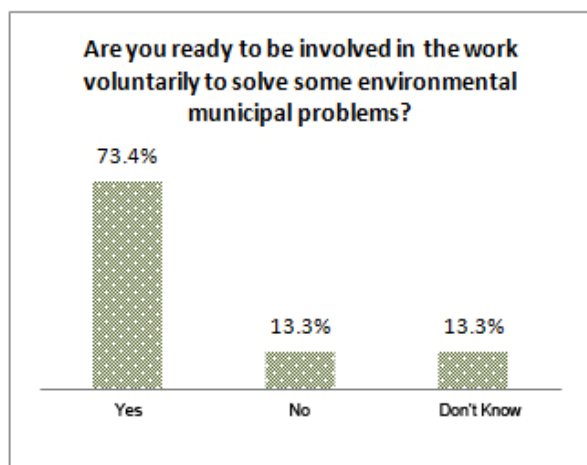
A considerable majority of the interviewed citizens of *Podujeva* expressed that it is necessary the direct participation of the citizens in the decision making processes. When expressed in percentage 93.6% of them express that the participation is necessary. In addition this percentage does not differ a lot between the male and female respondents. For graphical illustration see the following graphic.



2.12. Are you ready to be involved in the work voluntarily to solve some environmental municipal problems?

		Yes	No	Don't know
Gender	Male	764 74.9%	117 11.5%	139 13.6%
	Female	704 71.8%	149 15.2%	127 13.0%
Total		1468 73.4%	266 13.3%	266 13.3%

From the findings of the research, the citizens of *Podujeva* are ready to be engaged voluntarily in solution of some environmental problems in their community. A high percentage of 73.4% are ready to do voluntary work; 13.3% do not know if they would be engaged whereas 13.3% will not be engaged in a voluntary work. In general the readiness of the males to engage in voluntary works is higher than the female ones. For illustration see the following graphics.

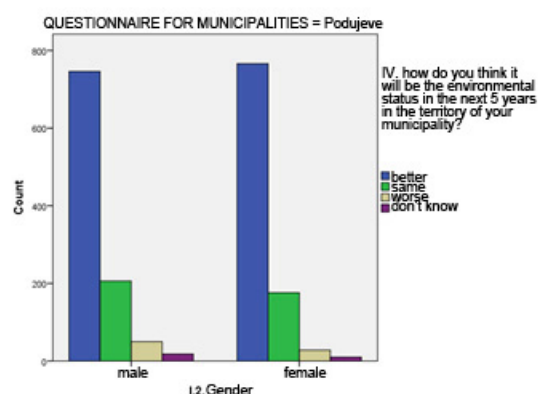
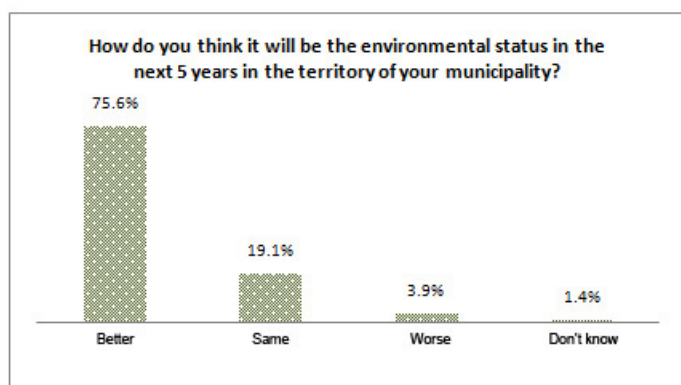


3. DEVELOPMENT VISION

3.1. How do you think it will be the environmental status in the next 5 years in the territory of your municipality?

		Better	Same	Worse	Don't know
Gender	Male	746	206	50	18
		73.1%	20.2%	4.9%	1.8%
Gender	Female	766	176	28	10
		78.2%	18.0%	2.9%	1.0%
Total		1512	382	78	28
		75.6%	19.1%	3.9%	1.4%

The majority of the interviewed citizens of *Podujeva*, are optimistic concerning the future environmental status. In the question what do you think that the environmental status will be in five (5) next years in the territory of your municipality, the majority of the respondents responded that it will be better with 75.6%, *same* with 19.1%, and worse with 3.9%. The males and the females share almost the same opinion. For illustration see the following tables.



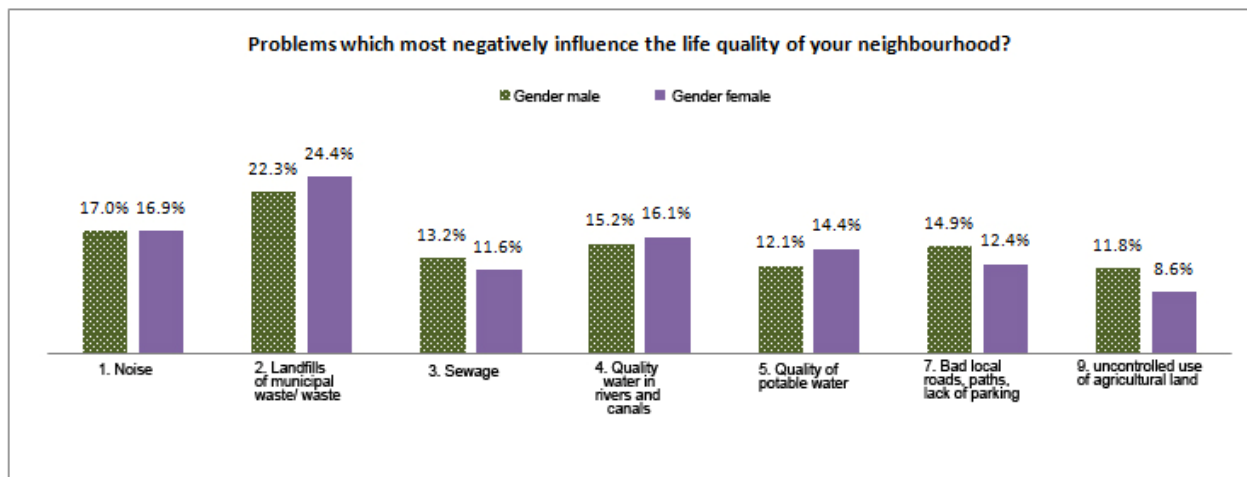
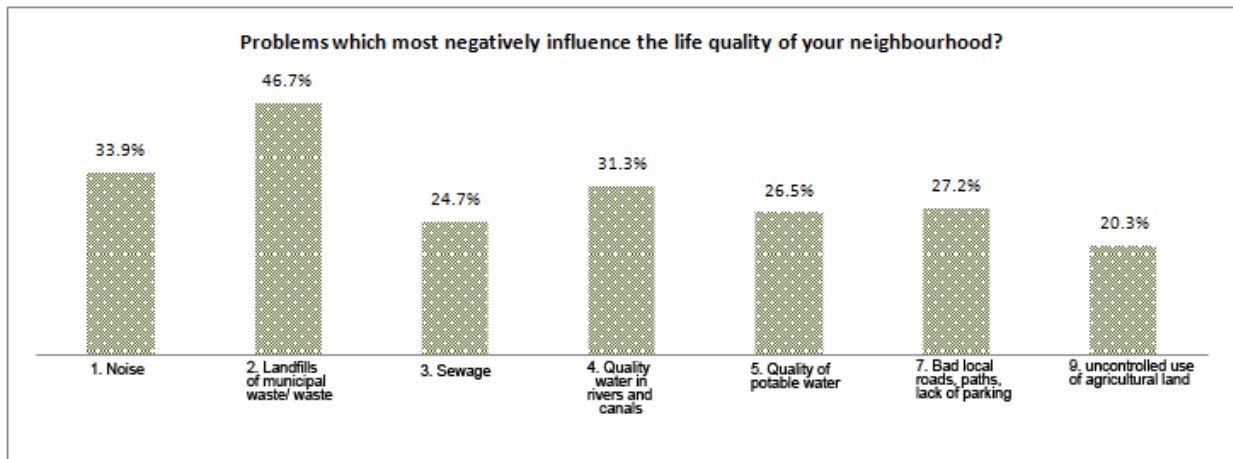
3.2. Circle 3 problems which most negatively influence the life quality of your neighbourhood

		1. Noise	2. Landfills of municipal waste/waste	3. Sewage	4. Quality water in rivers and canals	5. Quality of potable water	7. Bad local roads, paths, lack of parking	9. uncontrolled use of agricultural land
Gender	Male	339 17.0%	446 22.3%	263 13.2%	303 15.2%	242 12.1%	297 14.9%	235 11.8%
	Female	338 16.9%	488 24.4%	231 11.6%	322 16.1%	288 14.4%	247 12.4%	171 8.6%
Total		677 33.9%	934 46.7%	494 24.7%	625 31.3%	530 26.5%	544 27.2%	406 20.3%

Regarding the question which is the three problems which most negatively influence the life quality in your neighbourhood, the respondents from Podujeva have selected:

- i) **Landfills of municipal waste**, as the first problem;
- ii) **Noise**, as the second problem and
- iii) **Quality water in rivers and canals**, as the third problem.

For more see the graphic illustration on the problems which most negatively influence the quality of life in their neighbourhood:



As other problems which most negatively influence in the life quality in their neighbourhoods, the citizens of Podujeva have listed: school toilets, throwing of the metal remaining and the plastic ones in Llap river, the lack of filters in the factories and industrial waters, the lack of covers for the holes, the lightning of the neighbourhoods, wood cutting, the uncontrolled placing of obstacles in the streets, the citizens themselves and the noise of the generators.

CONCLUSIONS

The majority of the research' findings reconfirm our impression regarding various environmental problems which exist in respective municipalities. Nevertheless, each municipality is distinguished regarding their environmental features, as for example the primary problem of Hani i Elezit, Obiliq and Fushe Kosova is related to air pollution and concerning these three municipalities it is known very well the cause of air pollution. In regards to other municipalities, they are not faced with this problem as a primary one.

In the part regarding *current environmental perception* for all the municipalities, the response of the respondents is that the current environmental situation is not good and this implies that there should be done more regarding the improvement of the environmental situations. Regarding this, they see the local government, municipal public enterprises and the citizens themselves responsible to improve the environmental situation in the territory of their municipality. Depending on the municipalities, some of the problems that require immediate address are as follows: *Waste management, Sewage system, the quality of potable water, non-maintenance of the green areas, parks and protection stripes, Noise, the quality of the water in rivers and canals, the lack of information and transparency, the uncontrolled use of the agricultural land, the lack of the municipal services, the quality of the air, the polluted industrial waters and other problems.*

In the part concerning *the strategy of development and information*, the majority of the interviewed respondents expressed that they are not informed with the goals of municipal development strategy; their municipality needs a new development strategy and the current development do not meet the needs of the citizens. Therefore, the municipal administration should develop a platform of communication with its citizens and include them in the decision-making process –in this case in the development of LEAP. The research confirmed that the citizens take information mainly from television, local radios, daily press and internet. These media should have been channels through which the citizens are informed. However, the citizens have selected other channels which are specific for the respective municipalities.

The interviewed citizens have a very little knowledge concerning the environmental organizations that act in the respective municipalities or concerning the municipal service that deals with environmental issues. In relation to this, the environmental organizations and also the municipal service for environmental issues should be more present in the community through their activities and be more voiced in addressing the environmental problems. The most verified fact by this research is that the majority of the respondents are ready to do a voluntary environmental work with the aim of improving the environment in their neighbourhood. This fact should be used by the environmental non-governmental organization and also by the municipal authorities to have allied citizens in the environmental actions.

In the part of *development vision*, the majority of the respondents hope that in the future the environmental status will be improved for better. This expectation can be achieved by the LEAP development and its implementation in practise; nevertheless they should be always properly informed and involve the citizens and the group of interest in the decision-making process.



SWEDEN



REPUBLIC OF KOSOVO
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